

MAINTENANCE SHEET :

In order to keep the original quality, colors and brightness of the carpets, it is necessary to follow the suggested maintenance instructions given below.

This brochure contains the different and specific methods that must be taken in order to preserve carpets in their original conditions.

VACUUM CLEANING :

Vacuuming the carpets not only cleans it but it also helps to recover the pile and improve the quality of the carpet.

Vacuum regularly, in the direction of the pile, at least once a week for a better lifespan of your carpet. Chose appropriate brush for flooring not to damage the fiber.

Please use a vacuum with at least 2000W of power. Avoid using a vacuum cleaner with excessive suction power and rotating brushes.

Dust filter of the vacuum cleaner should be replaced monthly.

If the rug is not too heavy to carry, we recommend beating it outside once in a while to remove the dust on the back and front sides.



STAIN REMOVAL :

Remove stains immediately with dry and white cloth. Avoid water and other liquids. Do never use soap.

In case the stain is not gone you can place a slightly humid white terry towel on the stain. Then, you must dry instantly with white absorbing cloth and hairdryer.

Never rub or dab as this may cause permanent damage to the carpet. Abusive water changes the structure of the fibers and will permanently alter the appearance and color.

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DRY CLEANING :

We recommend using the services of a specialized professional dry cleaner.

They will recommend you the best services for cleaning fresh and persistent stains as well as to offer prevention treatments for keeping the carpet with its original aspect as long as possible.



AVOIDING MARKS AND COLOR CHANGES :

If possible, we recommend the carpets to be rotated regularly, so that the effects caused by natural light and foot traffic might be equivalent in the whole surface of the rug.

It is recommended to place carpet protection when there is furniture placed on the carpet exercising pressure, so it won't damage the pile and the aspect of the rug.



REMARKS :

When first used, the carpet may lose some fibers and fluff. That pilling will decrease over time. It will not alter the quality and appearance of the carpet.

This is common characteristic of natural fibers and is not a manufacturing defect.



WARRANTY CONDITIONS & TERMS OF USE :

Californian Living warranty does not cover any damages caused by negligent maintenance or incorrect and inadequate handling or cleaning.

As so, we cannot be held responsible for any damage that might occur in the carpets resulting from misuse and non-compliance of maintenance, cleaning and handling instructions.

Our products are hand-made and therefore slight variations in dimensions may occur (between +/- 5%). Our carpets are produced with natural fibers, hence very slight color variation might occur from dyeing lots.

Our company cannot be held responsible for any variation of sizes and color.